



FROM ADVICE TO AUTOMATION

Turn complex client processes into working applications - before lunch.

COMPLIMENTARY - NO CHARGE

FRIDAY, SEPTEMBER 11, 2026

9:00 AM - 12:00 PM

You already know how to improve a client's business process. What if you could also give the client a working application to automate it - without launching a custom software development project?

THE IDEA

Many complex enterprise processes look unique on the surface, but their underlying structure repeats. Most fall into five recurring Lifecycle families:

1

Case Management

Something happened. Establish facts, causes and commitments.

2

Planning

Something is proposed. Decide whether and how it should proceed.

3

Assurance & Verification

Compare reality to a standard. Findings are the product.

4

Authorization & Permit

Grant controlled permission with conditions and expiry.

5

Controlled Records

Manage revisions, validity, renewal and retirement.

WHAT YOU WILL SEE

1

SEE IT

A production Case Management application: FACILEX® Incident Investigation.

2

BUILD IT

A Customer Complaint application configured live from a blank slate.

3

TRY IT

Bring a real process from your consulting practice. We will classify it and sketch or prototype the solution.

THIS IS NOT PRODUCT TRAINING.

It is a practical consulting method for moving from recommendation to implementation. FACILEX® is the live proving ground.

3-HOUR WORKSHOP AT A GLANCE

9:00

Lifecycle framework + five recurring patterns

9:30

Live Case Management demo: Incident Investigation

10:10

Blank-slate build: Customer Complaint application

11:15

EIG Challenge Lab: your processes, our prototype

BRING ONE PROCESS.

Leave with a framework you can use with clients on Monday morning.

Workshop leader: Rainer Hoff

President & Founder, Gateway Group

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